



WILTSHIRE FIRE & RESCUE SERVICE
Integrated Risk Management Plan Survey 2012



Wiltshire Fire & Rescue Service (Wiltshire FRS) has appointed Opinion Research Services (ORS), an independent social research organisation, to survey your opinions about its draft proposed changes to its services. The issues are important and concern all residents, businesses and public and voluntary agencies. Wiltshire FRS welcomes your views on all the draft proposals (even if they do not specifically affect areas in which you live or work).

The duration of the public consultation is from the 5th of March through to the 4th of June 2012. Everyone aged 16 or over can take part and so can representatives from businesses and public and voluntary organisations. We would be very grateful if you could take the time to complete this questionnaire and return it directly to ORS by **4th June 2012** in the FREEPOST envelope provided (or send to Opinion Research Services, FREEPOST (SS1018), PO Box 530, Swansea, SA1 1ZL).

ORS will process all questionnaires and responses from individuals will be completely anonymous, but responses made on behalf of organisations may be attributed to the organisation (but not to individual respondents).

If you have any questions about the proposals or the survey, please visit Wiltshire Fire & Rescue Service's website on www.wiltsfire.gov.uk

Or contact us by:

Phone: 01380 731114

Email: consultation@wiltsfire.gov.uk

Or by writing to: Public Consultation, Wiltshire Fire & Rescue Service, Manor House, Potterne, Devizes, Wiltshire, SN10 5PP

If you would like to contact Opinion Research Services (ORS) then please phone Ciara Small on 01792 535323 or email her at ciara.small@ors.org.uk or write to ORS, The Strand, Swansea, SA1 1AF.

Yours sincerely,

Simon Routh-Jones

Chief Fire Officer

A

Retained Firefighters

For each question, put a cross in the appropriate box like this ☒. Mark only one box for each question unless otherwise instructed. If you mark the wrong box, fill in the box ■ and cross ☒ the correct one.

Wholetime fire-fighters work full-time for Wiltshire Fire & Rescue Service, but **RETAINED FIREFIGHTERS** are members of the public who are ‘on-call’ firefighters to their local fire stations (within 5 minutes of where they live and/or work) for emergency incidents.

They are fully trained and paid a ‘retainer’ as well as a fee when called out. The emergency cover provided by Retained firefighters is very important.

Therefore, Wiltshire FRS proposes to make the role of Retained firefighters more attractive to existing and potential recruits by replacing the irregular call-out fees with a regular part-time salary.

A1 To what extent do you agree or disagree with the proposal? Please cross **one** box only

Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B

Fire Stations

FIRE STATIONS are bases for emergency vehicles and crews. Because resources have to be strategically located, Wiltshire FRS proposes to create area-groups of two or three fire stations, with a strategic ‘HUB STATION’ within each group.

In addition to the existing Wholetime stations, Wiltshire FRS proposes to create the Hub Stations in Amesbury, Devizes, Marlborough and Warminster because those locations are strategically situated to deal with local risks.

Each Hub Station will include a nucleus crew of seven Wholetime firefighters who will be mobile to provide operational, management and administrative support to Retained firefighters across the group of stations.

The Wholetime nucleus firefighters will be on-station from 9am to 5pm and will be there to supplement the Retained firefighters who will provide fire cover in their local areas.

B1 To what extent do you agree or disagree with the following proposals?

<i>Please cross one box in each row</i>	Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
Create strategic groups of stations to match local risk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create Hub Stations in Amesbury, Devizes, Marlborough and Warminster	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deploy a nucleus of mobile Wholetime fire-fighters at each Hub Station to support other Retained fire stations in the group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide Wholetime firefighters at the Hub Stations from 9am to 5pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C**Wholetime firefighters' shift times and duty systems**

At the moment most Wholetime firefighters **CHANGE SHIFT** at 9am and 6pm (based on a 9- and 15-hour shift pattern). However, the 6pm shift change takes place during the most busy period for emergency incidents – so Wiltshire FRS proposes to change shifts at 7am and 7pm (based on a 12-hour shift) in order to ensure reduced disruption of cover during the busiest time of the day.

C1 To what extent do you agree or disagree with the proposal to change shifts at 7pm rather than 6pm? *Please cross one box only*

Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the moment Swindon, Salisbury and Stratton Wholetime firefighters work a fixed **DUTY SYSTEM** of two 9-hour days followed by two 15-hour night shifts, followed by four days off. Wiltshire FRS believes that a more flexible approach, with a range of different duty systems, would allow it to provide better emergency cover for the community.

C2 To what extent do you agree or disagree with the proposal to have more flexible duty systems? *Please cross one box only*

Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D**Special appliances, emergency support vehicles and aerial ladder platforms**

SPECIAL APPLIANCES are vehicles that support fire engines by carrying heavy duty cutting equipment, rope and water rescue equipment etc. Wiltshire FRS believes it can enhance public safety by moving its special appliances to more strategic locations across the county.

D1 To what extent do you agree or disagree with Wiltshire FRS's proposal to move its special appliances to more strategic locations? *Please cross one box only*

Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

EMERGENCY SUPPORT UNITS (ESUs) support fire engines at road traffic collisions by carrying specialist cutting equipment. However, because modern fire engines now carry their own cutting equipment the ESUs attend fewer incidents. Therefore, Wiltshire FRS proposes to replace its four ESUs with one Heavy Rescue Unit which will attend collisions and other emergencies when requested.

D2 To what extent do you agree or disagree with the proposal? *Please cross one box only*

Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

AERIAL LADDER PLATFORMS (ALPs) are used primarily for water pumping platforms and as a safe working platform to overlook larger incidents. However, Wiltshire FRS' two ALPs attend very few incidents and so Wiltshire FRS propose to safely reduce its two ALPS (based in Salisbury and Swindon) to one based in Devizes.

D3 To what extent do you agree or disagree with the proposal? *Please cross one box only*

Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

E

Additional Comments

E1 Are there any other comments you would like to make? *Please write in below*

Please answer the following questions so that we may check the representativeness of the survey.

Your details will be treated confidentially and will not be used for any other purpose.

F1 Are you completing this survey as? Please cross **one** box only. If more than one option applies please cross the one that you feel is most appropriate.

A resident of Wiltshire → Please answer question F3 and following

A member of Wiltshire FRS → Please answer question F3 and following

A member of a partner organisation → Please answer question F2 and following

A representative of a business → Please answer question F2 and following

A representative of a public sector organisation → Please answer question F2 and following

A representative of a community or voluntary organisation → Please answer question F2 and following

Prefer not to say → Please answer question F3 and following

Other (please specify and go to F3)

F2 What is the name of the organisation that you represent? Please write in below

F3 Are you...?

Male

Female

F4 Is your gender identity the same as the gender you were assigned at birth?

Yes

No

Prefer not to say

F5 What was your age on your last birthday? Please cross **one** box only

16 to 24

25 to 34

35 to 44

45 to 54

55 to 64

65 to 74

75 or over

F6 The Equality Act 2010 defines a person as having a disability if he or she 'has a physical or mental impairment, which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities'. Do you have such a disability? Please cross **one** box only

Yes

No

Prefer not to say

F7 What is your ethnic group? *Please cross one box only*

WHITE

- English/Welsh/Scottish/
- Northern Irish/British
- Irish
- Gypsy or Irish Traveller
- Any other White background
- Please specify*

**BLACK/AFRICAN/CARIBBEAN/
BLACK BRITISH**

- African
- Caribbean
- Any other Black background
- Please specify*

MIXED/MULTIPLE ETHNIC GROUP

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed background
- Please specify*

ASIAN/ASIAN BRITISH

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background
- Please specify*

OTHER ETHNIC GROUP

- Arab
- Any other ethnic group
- Please specify*

F8 What is your religion/belief? *Please cross one box only*

- | | | |
|--|---------------------------------|--|
| Christian (including Church of England, Catholic, Protestant and all other Christian denominations) <input type="checkbox"/> | Jewish <input type="checkbox"/> | No religion/belief <input type="checkbox"/> |
| Buddhist <input type="checkbox"/> | Muslim <input type="checkbox"/> | Any other religion/belief <input type="checkbox"/> |
| Hindu <input type="checkbox"/> | Sikh <input type="checkbox"/> | <i>Please write in below</i> |
| | | <input type="text"/> |
| | | Prefer not to say <input type="checkbox"/> |

F9 Which of the following most accurately describes your sexual orientation?

- | | | | |
|-----------------------------------|--------------------------------------|--|--|
| Bisexual <input type="checkbox"/> | Gay/Lesbian <input type="checkbox"/> | Heterosexual/Straight <input type="checkbox"/> | Prefer not to say <input type="checkbox"/> |
|-----------------------------------|--------------------------------------|--|--|

F10 Can you please provide us with your postcode, excluding the last 2 characters. This allows us to analyse responses at an appropriate geographic level to help us deliver better and more cost-effective services for the future. You cannot be identified from this level of postcode.

***Thank you very much for taking the time to complete this questionnaire.
Please return the questionnaire in the FREEPOST envelope provided to:
Opinion Research Services, FREEPOST (SS1018), PO BOX 530, Swansea, SA1 1ZL.***